



The One Breckenridge program recognizes locals for outstanding guest service.

**Breckenridge, CO. – Mar. 7, 2018,** The Breckenridge Tourism Office through the One Breckenridge program recognized eight locals and the staff from The Swiss Haven and the Lodge at Breckenridge for making Breckenridge one of the most welcoming mountain towns. The town-wide program is designed to train and recognize the impact of great guest service, by creating Guest Service Champions one local at a time.

The One Breckenridge Champions were recognized in a small ceremony at The Lodge at Breckenridge, Wednesday, Mar. 7, 2018. The nine champions were nominated by co-workers and visitors alike for exemplify the fundamental standards upon which the One Breckenridge program was built. Kyle Jeska from The Breckenridge Nordic Center, Jimmy Oum from the Breckenridge Recreation Center, Sarah Wetmore from Breckenridge Tourism Office, Andee Skinner from Wedgewood Lodge, Dave Tunison from Charter Sports, Todd Wroblewski from Outsider, Sam Truesdell from Ski Country Resorts, and Patricia Romero from City Market; as well as the entire staff of the Swiss Haven and the Lodge at Breckenridge, received in-person and online recommendations, attesting to their great guest service. More than service these locals made our guests feel right at home and like they had made a friend. As recipients of the award, they received a fifty dollar gift card and a certificate. All the recipients were accompanied by the employers who acknowledge their great service and the contribution their welcoming service provides their businesses.

The monthly service champions qualify for consideration for the annual Service Champion award presented at the Breckenridge Tourism Office annual meeting. The One Breckenridge Service Champion Cup is held by the winning business for a year, like the Stanley Cup, then passed on to remind all businesses of the importance of exceptional service.

The One Breckenridge program host quarterly trainings on the five fundamentals of guest services. [Registration](#) for the upcoming Guest Service Influencer and Champion training sessions **June 5 – 7, 2018** are available online at [One Breckenridge.com](http://OneBreckenridge.com). For more information contact [Bill Wishowski](#), Managing Director of Community Affairs and Services of the Breckenridge Tourism Office and One Breckenridge founder.